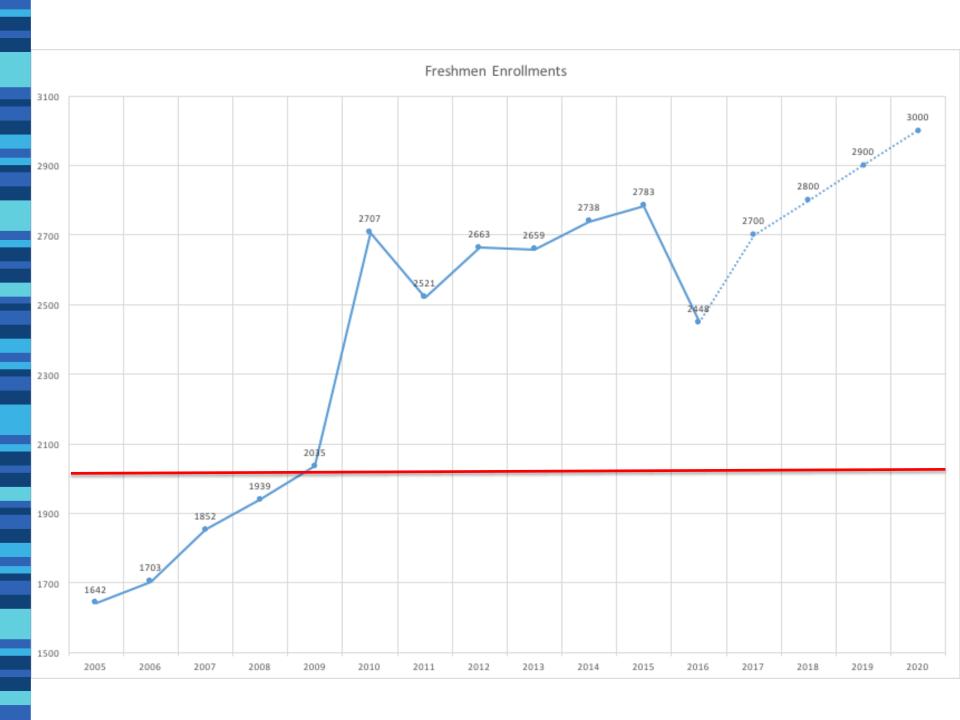
# Recruiting: Fall 2017





# Eight Truths You can Take to the Bank...

- There is no substitute for a good image and reputation
- Colleges succeed or fail in their primary markets
- The *campus visit* is the best "conversion" strategy
- Recruitment is a campus-wide activity
- Communication throughout the recruiting process is key to success – drive them to the web
- Profiling helps target the right prospects
- Strategically timed financial aid awarding leads to higher matriculates
- Personalize, Personalize

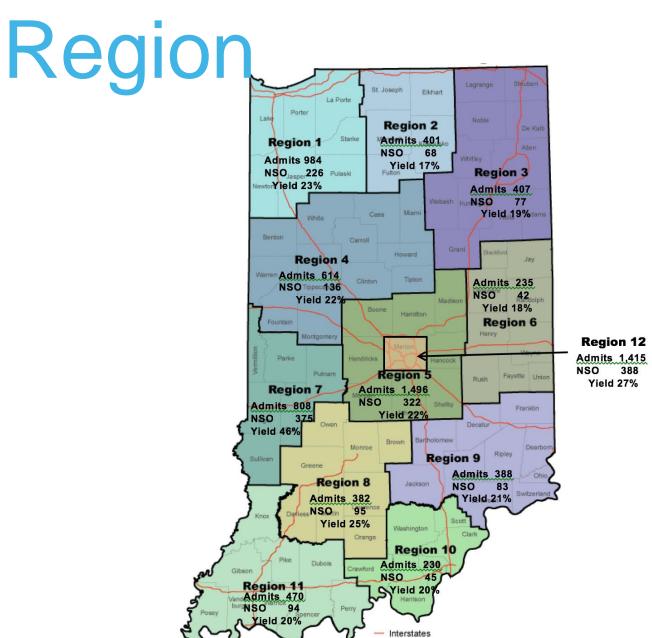
#### Recruitment 101

- Students are always top of mind.
- There is never a second chance to make a first impression.
- Have a plan but stay flexible.
- Don't think like the competition...have no boundaries, take no prisoners.
- Use data to measure and predict, but at the end of the day rely on your instincts – it's an emotional business.
- Remember Mom is "job 1".
- Use merit awards to engage students in the Honors program.
- Time the sending of financial aid packets to coincide with institutional awards.
- The last "yield event" is summer orientation 98% enroll.
- Never settle for ordinary when you can be extraordinary.

# Top Three Reasons Students Choose a College (in order):

- Cost
- Academic programs
- Location

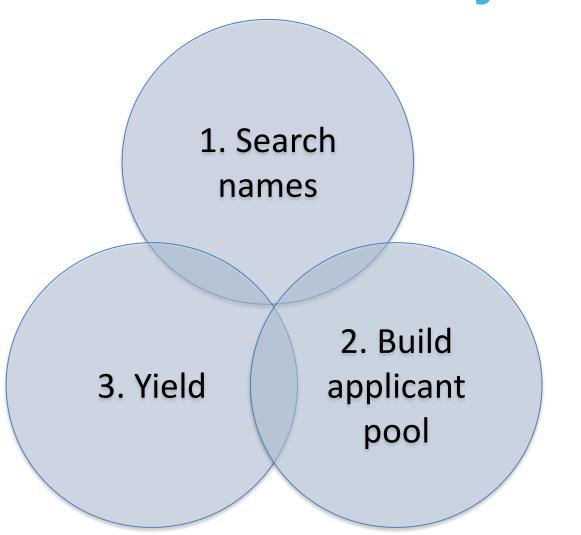
#### 2016 Freshman by



Source: Indiana Department of Workforce Development, April 2016

# Admissions

### It's an 18 month cycle:



# Early Prospecting

#### 2014

 Began building prospect file for Fall 2017 through the purchase of search names (Indiana and portions of contiguous states /students with 2.5>)

#### March 2016

- Search pool reached +188,000 students
- Fall 2017 prospect pool reached +134,000 students

# April 2016

- Prospects sent "Meet your new favorite color"; introduction to ISU mailed to 2017 and 2018 classes
- Offered free "STATE" t-shirt to high school FR, SO and JR
  - 4,270 responses in first 24 hours
- Launched "Raise.me" postcard campaign to prospects/ 3.0 >
  - Currently over 10,000 followers (3,961 are seniors)
- Announced laptop scholarship change: a choice of laptop or iPad
   (3.0 >)

# July 2016

- Viewbook ready to be mailed to admits and distributed during high school visits
- Indiana and Illinois high school counselors received poster promoting no application fee when applying for admission during the months of August and September
- Prospects received "BLUE believes in you" 3-fold check list
  - Apply free until October 1
  - Complete FAFSA early
  - Schedule campus visits

# August 2016

- Top of mind media campaign launched
  - Indianapolis was the 3rd largest market in the country for Olympics
    - 257 commercials ran during the event
  - 2,300 television spots; 64 billboards in key markets
  - Digital ad at State Fair entrance
- Began high school visits earlier than in previous years
  - 21 key feeder high schools visited—earlier than any previous recruitment season
  - Sent posters to schools
    - No app fee
    - Fall visit events
    - Early FAFSA

### September 2016

- Critical month to build applicant pool
- 90% of all Indiana high schools will be visited by the end of September
- "Apply Free" postcard sent home to prospect families during Labor day weekend
- High school visits launched in Illinois
- Media coverage continued (billboards and online ads)
  - 90 schools in Indiana
  - 35 schools in Illinois
  - 15 schools in St. Louis

#### Results to date:

Applications: 6,161 (+10%)

Admits: 2,200 (+31%)

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# Fall strategy

- October and November
  - College fairs
  - Preview days
  - College-specific open house events
  - Honors specific visits
- Individual campus visits
  - September on track to be one of the highest totals EVER
  - October already 249 individual visits scheduled
- Over 1,600 anticipated to visit this fall as part of a large group/bus
- Birthday t-shirts sent to admitted seniors
  - Result in a 10% higher yield than those who do not receive

# Spring strategy

- Admit focused yield time!
- Res Life contract available
- Continue FAFSA push
- NSO invite mailed in early March 2017 one month earlier

# Summer strategy

#### 2016 NSO survey comments:

"Very organized and well-spoken presenters. Thank you for a great 2 days! You set the students up for success in a non-stressful way and communicated support is available (thank you!)"

"Every question I had was answered several times. I feel very confident in our choice of ISU for my daughter's education."

"You have an excellent team. They have great attitudes - happy and helpful."

# Scholarships

#### Overview

GPA 3.75 SCHOLARSHIPS	AWARD	ADMISSION DEADLINE	APPLICATION DEADLINE	ADDITIONAL CRITERIA
President's Scholarship*	Full in-state tuition and premium on-campus housing	December 1	December 15	1200 or 1270 <sup>†</sup> SAT/26 ACT Top 10%
University Honors Scholarship*	Full in-state tuition	December 1	December 15	1200 or 1270 <sup>†</sup> SAT/26 ACT Top 10%
President's Academic Excellence Scholarship*	\$6,000 per year	December 1	December 15	1200 or 1270 <sup>†</sup> SAT/26 ACT Top 10%
Academic Excellence Award*	\$4,000 per year	December 1	No application required	1200 or 1270 <sup>†</sup> SAT/26 ACT Top 10%
21st Century Excellence*	Standard on-campus housing	March 1	No application required	1200 or 1270 <sup>†</sup> SAT/26 ACT Top 10%
GPA 3.5 SCHOLARSHIPS	AWARD	ADMISSION DEADLINE	APPLICATION DEADLINE	ADDITIONAL CRITERIA
Rural Health Scholarship	Full in-state tuition	December 1	December 15	1200 or 1270 <sup>†</sup> SAT/27 ACT Top 15%
Gongaware Scholarship*	Full in-state tuition	December 1	December 15	1070 or 1140 <sup>†</sup> SAT/23 ACT Top 15%
Networks Scholarship*	Full in-state tuition	December 1	December 15	1070 or 1140 <sup>†</sup> SAT/23 ACT Top 15%
Sycamore Teacher Leader Scholarship	Full in-state tuition	February 8	February 15	1100 or 1170 <sup>†</sup> SAT/24 ACT
Warren M. Anderson Diversity Scholarship	Full in-state tuition	March 1	March 15	
Sycamore Undergraduate Research Fellowship	\$2,500 one time	February 1	February 15	1000 or 1080 <sup>†</sup> SAT/22 ACT
Academic Distinction Scholarship	\$2,500 per year	March 1	No application required	
GPA 3.3 SCHOLARSHIPS	AWARD	ADMISSION DEADLINE	APPLICATION DEADLINE	ADDITIONAL CRITERIA
Academic Merit Scholarship	\$1,000 per year	March 1	No application required	
GPA 3.0 SCHOLARSHIPS	AWARD	ADMISSION DEADLINE	APPLICATION DEADLINE	ADDITIONAL CRITERIA
iPad/Laptop Award	iPad or laptop	June 15	No application required	
College Challenge Success Award	\$250 one-time only	June 15	No application required	"C" in College Challenge course
Summer Honors Scholarship	\$1,000 per year	June 15	No application required	"C" in Summer Honors course
21st Century Housing Scholarship	\$1,500 per year towards on-campus housing	June 15	No application required	
21st Century Textbook Scholarship	\$500 per year	June 15	No application required	
Child of Alumni Textbook Scholarship	\$100 one-time only	June 15	No application required	
OUT-OF-STATE SCHOLARSHIPS	AWARD	ADMISSION DEADLINE	APPLICATION DEADLINE	ADDITIONAL CRITERIA
Incentive Scholarship	\$5000 per year	Rolling	No application required	Admitted without condition
Illinois, Kentucky, Ohio, Midwest Consortium*	Reduced tuition rate	Rolling	No application required	Admitted without condition

#### Merit Scholarship Enhancements

- Illinois Achievement Scholarship—receive an additional \$2,000 scholarship for IL residents with 3.0+ and financial need
- Laptop/iPad Award—offering students a choice
- Micro-scholarships available through Raise.me

#### Recruiting Top Scholars

- Redesigned Honors Visit Days
- Offering three "Interview Days" in late January 2017
- The top floor of Wabash 500 will be reserved for junior and senior Honors Program students

#### Honors Program

- 2016-2017: 288 first-year students—second highest ever
- Entering freshman Honors students have highest ever high school GPA
- Top areas of study for Honors Program freshmen: business, teaching, and nursing
- Top Illinois students are coming to STATE

# Financial Aid

# 2016 Focus: Efficiency

Cumulative Disbursement Activity	Fall 2012	Fall 2016
1 week before classes	\$33,643,163	\$46,227,136
First day of classes	\$40,287,473	\$53,614,758
End of term	\$58,243,599	\$63,799,413 (9/22/16)

<b>Cumulative Refund Activity</b>	Fall 2012	Fall 2016
First day of classes	\$11,031,081	\$13,467,092

# 2016 Focus: Efficiency



# 2017 Focus: Clarity and Service

#### Transparency

- October 1 FAFSA filing begins/prior year taxes
- Net Price Calculator Estimated award letters sent to new students this winter
- Actual award letters in March

#### Compassion

- Private one-on-one appointments
- Personalized, incremental email campaign designed to answer questions before they are asked

# 2017 Focus: Clarity and Service



Remember to submit all necessary documents by July 1 for priority consideration.

Check the portal for document requests.



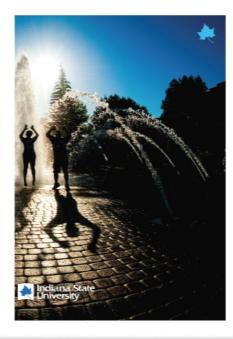






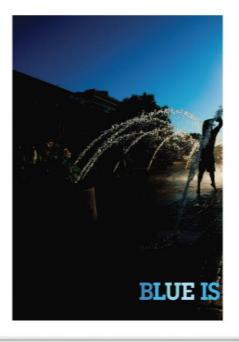
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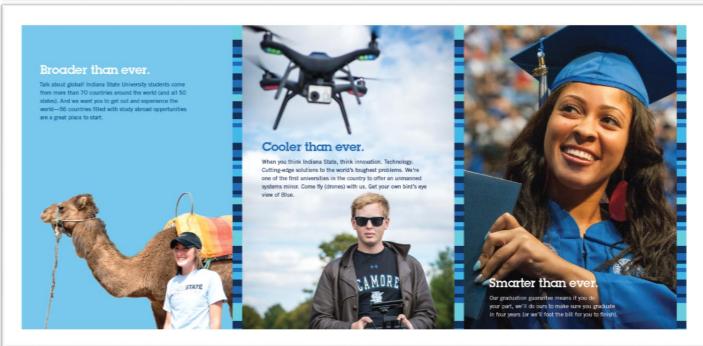


Non-profit organization U.S. postage paid Terre Haute, Indiana









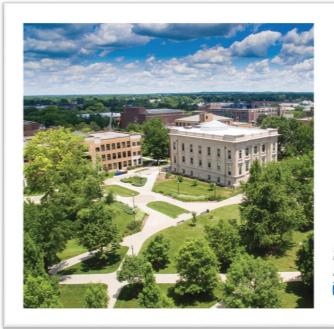


**VISIT.** See Blue for yourself. Schedule a campus tour: indstate.edu/visit

APPLY. Think Blue might be for you? Indiana State waives the application fee every September for high school seniors: indstate.edu/apply

CONNECT. Learn more about Blue. Connect with Indiana State on social media. Follow **@indianastate** on Twitter and Instagram.

#whatsyourblue









indstate.edu/apply

3. File your financial aid form (FAFSA) as early as you can beginning

4. Apply for scholarships—micro or full tuition scholarships available (priority deadline—December 1, 2016): indstate.edu/scholarships



You're an application away from beginning to live your dream.

Stay up to date in the Bubble, our exclusive social network just for newly admitted Sycamores. indianastatebubble.com



October 1, 2016: Indstate.edu/finald

See Blue for yourself! Schedule a campus tour this fall: indstate.edu/visit





Get ready to watch your dreams turn BLUE!





# BLUE IS WISER

#### And so are you.

Thanks to your hard work and f on Raise Me, we'll make you at deal.

Maintain a 3.0+ GPA, and you your Raise Me awards with our incentive scholarship. That couthan a \$25,000 off your bill (o

Apply for free before October 1 indstate.edu/apply

raise.me





#### At Indiana State University, we work hard to keep costs low and quality high.

Our Illinois Student Scholarship makes tuition less than \$11,000 a year. Learn more at

indstate.edu/illinois

#### Apply for free until October 1.

Submit your application today and watch your dreams turn Blue.

indstate.edu/apply

BLUE IS Indiana State University







You're bright. Hard-working. Determined to succeed. And the first person in your family to go to college.

That's a big deal. And our **FirstSycamores** program can help make your experience easier.

"FirstSycamores put me with other people like me, it's easier because we've all gone through it or are going through it together. Being the first to go to college in my family is going to have a real impact once I graduate."

- David Reed, a FirstSycamores freshman

We'll match you with faculty mentors who were the first in their families to graduate from college. Plus, you'll be connected with other "Firsties," too.

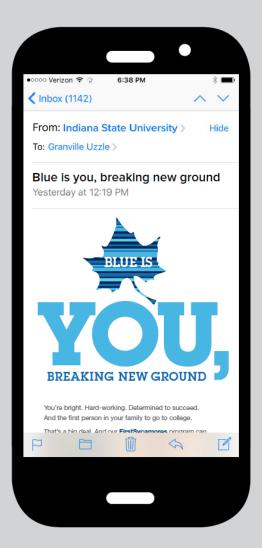
Learn more and sign up for FirstSycamores: indstate.edu/firstsycamores



#### #whatsyourblue

Indiana State University | 200 North Seventh Street, Terre Haute, Indiana, USA 47809-1902

forward | add to address book | unsubscribe





## **AMONG THE BEST**



— Forbes



### BLUE S WORLD CHANGING



#whatsyourblue

## **New Commercials**



SCENE 001 VO: Blue I



SCENE 001 ACTIC space throug









udent walking eps talking to



SCENE 002 SHOT 01



SCENE 004 VO: Pathology.



VO: than any school in the state
ACTION: Hero shots of multiple 21st Century Scholars showcased in the spot.



SCENE 011 SHOT 02



SCENE 011 SHOT 03



SCENE 005 SHOT 02



SCENE 011 SHOT 04

SCENE 006 SHOT 01

011

majors
ACTION: Camera (behind plexi simulating white board) pulls back to reveal faculty teaching a



SCENE 011 SHOT 05

SCENE 007 SHOT 01



SCENE 011 SHOT 06

## Media buy strategy

- Buying strategy
  - Frontloading to increase applications in fall
  - High profile events and shows
    - Olympics, Super Bowl, Academy Awards, etc.
- Expanding to new markets
  - St. Louis and central IL
- Increased digital spend and new strategies
  - Social ads targeted around school visits
  - Video ads
  - Out-of-state inquiries from sites

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## State of Social in 2016

- 1. Shift in platform dynamics
  - Instagram and Snapchat are the new players
- 2. Push for more personalization
- 3. Video content is seeing a huge spike in popularity
  - Live streaming is getting bigger

## MoreToBlue.com



#### THERE'S MORE TO BLUE.

LATEST EVENTS

WEDNESDAY, SEPTEMBER 7, 2016 - 1:30PM OLLI: Micro-loans in Bengal













SEPTEMBER 02, 2016 12:13

#### **ISUnity Walk**

If you weren't able to attend the ISUnity Walk, here is a quick video from the event. The walk is designed to promote unity on campus and in our community.

Tweets by @indianastate

Indiana State U 📀

Hope everyone is having a safe and

wonderful #LaborDay.

SHARE: f y



SEPTEMBER 01, 2016 02:54

#### Haute

Students enjoyed a sampling of free food from area restaurants during Welcome Week. To view more images from Taste of Terre Haute, visit the gallery.

READ MORE

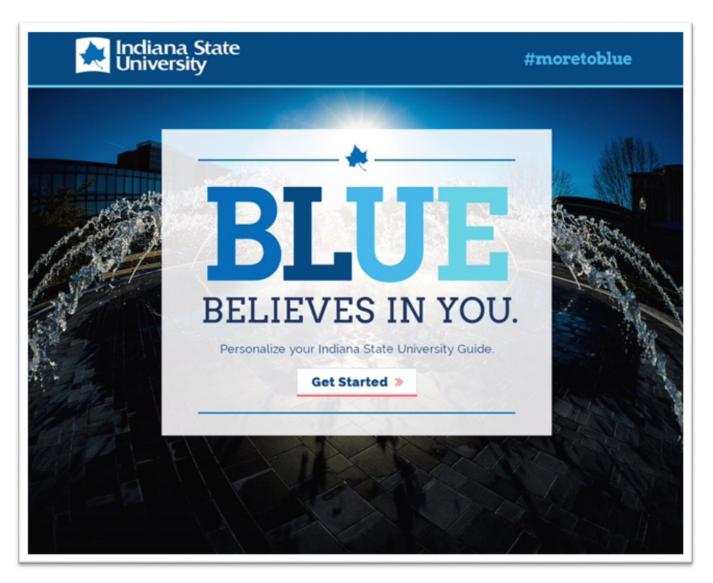
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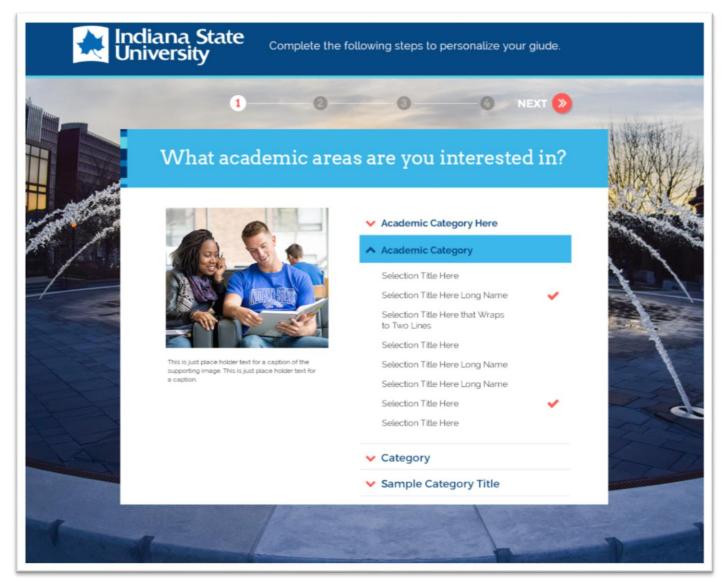


**Taste of Terre** 

## **Custom Viewbook**



## Custom Viewbook



## **Custom Viewbook**



## Video

# "In five years, most of [Facebook] will be video"

Mark Zuckerberg, Nov. 2014

## Video

- Our approach to video since Fall 2015
- Our most popular videos:
  - March through the Arch Facebook Live (21k)
  - New fountain (20k)
  - Cheri's Condit House video (17k)

# College Go Month Ad



## New Homepage

- Does it represent the Indiana State brand?
- Does it strengthen the message?
- Does it meet the design goals?

Preview new site

